

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Robert F. Sheppard Examiner: Neil R. Kardos
Serial No.: 10/763,072 Group Art Unit: 3623
Filed: January 21, 2004 Docket No.: 200901410-1
Title: MANAGING INFORMATION TECHNOLOGY (IT) INFRASTRUCTURE
OF AN ENTERPRISE USING A CENTRALIZED LOGISTICS AND
MANAGEMENT (CLAM) TOOL

RESPONSE

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Sir:

This Response is in reply to the Final Office Action dated January 20, 2011. No amendments to the claims have been made with this Response.